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July 31, 2004

Dear Peggy,

I am responding to your recent letter in regards to the I-70 Superfund Site.

I look forward to getting the questionnaire and will be happy to comply with returning it. However, in the meantime we would like to express our concerns and frustrations with EPA.

Our house located at 3710 Madison Street was one of the homes involved in this project at the end of last year. In January, we received a letter from Denver Water saying that the meter-housing dome was broken and had to be replaced. It was not broken prior to the earth moving procedure. They even sent us a copy of the work request that stated the dome was broken due to recent landscaping change. Denver Water went ahead and replaced it at the cost of \$170.00. Ron, who is working with the EPA contractor, asked us to speak with Greg about the issue. When we contacted the EPA contractor, Greg, about the incident and requested that he pay for it, he left a message saying he agreed to only pay half of the cost. As I am sure you can understand, this was unacceptable. (We are still waiting for the check for seven months later). We then tried to contact Greg to let him know that we felt this was not right or acceptable. I have left Greg messages on 5/27, 6/4, 6/11 and 7/7. He has still not returned one single call to work with me on this issue.

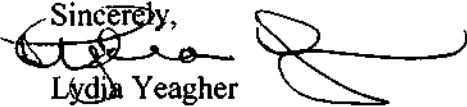
Secondly, when the work was done they left the yard in complete disarray. The fence that was taken down was left for us to haul away to the dump along with other debris.

This entire process has been very time consuming and disconcerting. I can't imagine how many other people have had to deal with the same issues. Obviously, the EPA contractor has no sympathy for people in this situation and that is unfortunate. I am sure there are many other people out there that the EPA could of hired that would have been more considerate to the general public along with possessing adequate morals.

We would still like the EPA to pay the other \$85.00 due to negligence on their part, not ours.

Thank you for your time and cooperation.

Sincerely,

  
Lydia Yeagher  
REO, Inc

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